

Appendix 5 - Business Plan KPIs

Delivering quality housing and placemaking - Corporate KPI's 2025-2026									
Measure	Portfolio Holder	Director/Lead Officer	Good is	Qtr Actual	Qtr Target	R.A.G	YTD Actual	YTD Target	YTD R.A.G.
BP1.2.02 No. of Homeless Households living in nightly charged (Hotel) Temporary accommodation (TA)	Cllr N Cotter	<ul style="list-style-type: none"> Ian Boll Nicola Riley 	Smaller Is Better	24.00	25.00	★	25.50	25.00	★
Commentary Number of clients in hotel accommodation is within target. This measure can be volatile as demand driven through those requiring emergency accommodation.									
YTD Commentary n/a									
BP1.2.05 % of Homelessness cases successfully prevented rather than relief/main duty being applied	Cllr N Cotter	<ul style="list-style-type: none"> Ian Boll Richard Smith 	Bigger Is Better	50.00%	60.00%	▲	52.00%	60.00%	●
Commentary At the end of Q2 we had successfully prevented homelessness in 36 cases of which 9 received a final offer of accommodation via the private rented sector.									
YTD Commentary Prevention of homelessness is becoming more difficult due to lack of affordable accommodation in the private rented sector. The team are also experiencing more people presenting in crisis and with complex needs that often need addressing before a suitable offer of accommodation can be made.									

Measure	Portfolio Holder	Director/Lead Officer	Good is	Qtr Actual	Qtr Target	R.A.G	YTD Actual	YTD Target	YTD R.A.G.
BP1.2.08 % of Major Planning Applications determined to National Indicator	Cllr J Conway	<ul style="list-style-type: none"> David Peckford Ian Boll 	Bigger Is Better	88.9%	60.0%	★	81.9%	60.0%	★
Commentary 9 Major Planning Applications were determined during Q2 2025/26, 8 of which were determined within the National Indicator target or agreed timeframe.									
YTD Commentary 21 Major Planning Applications were determined during Q1 & 2 2025/26, 17 of which were determined within the National Indicator target or agreed timeframe.									
BP1.2.09 % of Non-Major Planning Applications determined to National Indicator	Cllr J Conway	<ul style="list-style-type: none"> David Peckford Ian Boll 	Bigger Is Better	80.1%	70.0%	★	79.8%	70.0%	★
Commentary 246 Non-Major Planning Applications were determined during Q2 2025/26, 197 of them within National Indicator target or agreed timeframe.									
YTD Commentary 509 Non-Major Planning Applications were determined during Q1 & 2 2025/26, 406 of them within National Indicator target or agreed timeframe.									

Measure	Portfolio Holder	Director/Lead Officer	Good is	Qtr Actual	Qtr Target	R.A.G	YTD Actual	YTD Target	YTD R.A.G.
BP1.2.10 % of Major Applications overturned at appeal (within decision period)	Cllr J Conway	<ul style="list-style-type: none"> David Peckford Ian Boll 	Smaller Is Better	22.2%	10.0%	▲	22.2%	10.0%	▲
Commentary 2 Major Planning Application decisions were overturned at Appeal by the Planning Inspectorate during Q2 2025/26 24/01908/OUT - Quarry Close, Bloxham - Outline planning application for the erection of up to 60 dwellings with public open space, landscaping, sustainable drainage system (SuDS) and vehicular access point. All Matters Reserved except for means of access - re-submission of 23/01265/OUT 22/01682/F - Land North Of Manor Farm, Noke - Development of a ground mounted solar farm incorporating the installation of solar PV panels, associated infrastructure and access, as well as landscape planting and designated ecological enhancement areas.									
YTD Commentary 3 Major Planning Application decisions were allowed at Appeal by the Planning Inspectorate during Q1 & 2 2025/26. Overall, 17 Major Planning Applications were determined.									
BP1.2.11 % of Major Applications overturned at appeal - Financial Year	Cllr J Conway	<ul style="list-style-type: none"> David Peckford Ian Boll 	Smaller Is Better	17.7%	10.0%	▲	17.7%	10.0%	▲
Commentary 3 Major Planning Application decisions were overturned at Appeal by the Planning Inspectorate during Q1 & 2 2025/26. A total of 17 Major Planning Applications were determined within the period.									
YTD Commentary 3 Major Planning Application decisions were overturned at Appeal by the Planning Inspectorate during Q1 & 2 2025/26. A total of 17 Major Planning Applications were determined within the period.									

Measure	Portfolio Holder	Director/Lead Officer	Good is	Qtr Actual	Qtr Target	R.A.G	YTD Actual	YTD Target	YTD R.A.G.
BP1.2.13 Net Additional Housing Completions to meet Cherwell needs	Cllr J Conway	<ul style="list-style-type: none"> David Peckford Ian Boll 	Bigger Is Better	360	791	▲	360	791	▲
Commentary Please note this figure is preliminary, the count is still underway at the time of reporting so the final figure may be subject to change once the count is fully completed and figures audited.									
BP1.2.15 % of Non-Major Applications overturned at appeal (within decision period)	Cllr J Conway	<ul style="list-style-type: none"> David Peckford Ian Boll 	Smaller Is Better	2.0%	10.0%	★	2.0%	10.0%	★
Commentary 5 Non-Major Planning Application decisions were overturned at Appeal by the Planning Inspectorate during Q2 2025/26. A total of 246 were determined within the period.									
YTD Commentary 9 Non-Major Planning Application decisions were overturned at Appeal by the Planning Inspectorate during Q1 & 2 2025/26									
BP1.2.16 % of Non-Major Applications overturned at appeal - Financial Year	Cllr J Conway	<ul style="list-style-type: none"> David Peckford Ian Boll 	Smaller Is Better	2.2%	10.0%	★	2.2%	10.0%	★
Commentary 9 Non-Major Planning Application decisions were overturned at Appeal by the Planning Inspectorate during Q1 & 2 2025/26. A total of 406 were determined within the period.									
YTD Commentary 9 Non-Major Planning Application decisions were overturned at Appeal by the Planning Inspectorate during Q1 & 2 2025/26. A total of 406 were determined within the period.									

Delivering quality housing and placemaking - Directorate KPI's 2025-2026

Measure	Portfolio Holder	Director/Lead Officer	Good is	Qtr Actual	Qtr Target	R.A.G	YTD Actual	YTD Target	YTD R.A.G.
BP1.2.14 % of BC full plans assessed within 5 weeks (or longer with applicant's agreement)	Cllr J Conway	<ul style="list-style-type: none"> Ian Boll Tony Brummell 	Bigger Is Better	93.5%	95.00%	●	97.8%	95.00%	★

Commentary

29/31 achieved. The 2 not achieved were overdue by 1 and 3 days.

YTD Commentary

To date we have achieved 138/141.

Leading environmental stewardship and climate action - Corporate KPI's 2025-2026

Measure	Portfolio Holder	Director/Lead Officer	Good is	Qtr Actual	Qtr Target	R.A.G	YTD Actual	YTD Target	YTD R.A.G.
BP2.2.01 % Waste Recycled & Composted	Cllr I Middleton	<ul style="list-style-type: none"> ■ Ed Potter ■ Ian Boll 	Bigger Is Better	50.86%	54.00%	●	51.42%	54.00%	★
Commentary Recycling rate is being affected by no growth in the recycling stream and reduced garden waste due to the hot summer.									
YTD Commentary n/a									
BP2.2.03 % of Climate Action Plan delivering to target	Cllr T Beckett	<ul style="list-style-type: none"> ■ Ian Boll ■ Jo Miskin 	Bigger Is Better	61.74%	66.00%	●	60.43%	66.00%	●
Commentary In Q2, of the 115 Climate Actions, 101 were Ongoing, 9 On-hold, and 5 Completed. RAG ratings showed 71 actions in Green, 35 in Amber, and 9 in Red. Key developments include Executive approval for transitioning the fleet to HVO fuels, expected in early Q4, and piloting the Carbon Budget Tool (Carbon Impact Assessment Tool) for capital projects ahead of its Q3 rollout. The 2024–2025 Greenhouse Gas Report has begun, and the Climate Change Strategy is being developed for Executive consideration in Q4. Phase 1 of the Local Area Energy Plan (LAEP) has concluded, with Phase 2 (Cherwell-wide LAEP) launching mid-October. CDC submitted responses to strategic energy consultations including Transitional Regional Energy Strategic Planning (TRESP), Distribution Future Energy Scenarios (DFES), and Minimum Energy Efficiency Standards (MEES). The Fast Follower project is nearing completion, focusing on carbon codes and sequestration potential. A joint bid to the Maximising UK Adaptation to Climate Change (MACC) Flexible Fund was submitted to pilot heat resilience measures. CDC continues to support local businesses through green initiatives, including match funding for energy assessments and a Sustainable Business Survey. As a new partner in the Zero Carbon Oxfordshire Partnership (ZCOP), CDC is strengthening collaboration to reduce district-wide emissions. Broadly, there are two key factors contributing to the programme's current amber status: <ol style="list-style-type: none"> 1. Limited internal capacity to progress both CDC and district-wide climate programmes. 2. Insufficient funding for major climate projects, such as retrofitting our leisure centres and corporate buildings. We've reflected these challenges in the council's internal service prioritisation and transformation discussions, working closely with the Performance/Transformation and Finance teams to establish these gaps and explore potential solutions.									
YTD Commentary n/a									

Driving long-term economic prosperity - Corporate KPI's 2025-2026									
Measure	Portfolio Holder	Director/Lead Officer	Good is	Qtr Actual	Qtr Target	R.A.G	YTD Actual	YTD Target	YTD R.A.G.

Please note there are no Corporate KPIs under this priority due to be reported during Q2 2025-26

Empowering Community Leadership - Corporate KPI's 2025-2026									
Measure	Portfolio Holder	Director/Lead Officer	Good is	Qtr Actual	Qtr Target	R.A.G	YTD Actual	YTD Target	YTD R.A.G.

Please note there are no Corporate KPIs under this priority due to be reported during FY 2025-26

Please note in all the charts below the blue line represents the current performance and the black line the previous financial year 2024-25

BP5.1.07 Number of upheld complaints

There were 30 upheld complaints during Q2, 13 more than the same period last year. The team is analysing the nature of the complaints received and extracting lessons learnt to provide feedback to services.

Commentary

